

Comprehensive Notice Board

A. Customer Service Information :

- (i) We have Separately displayed the key interest rates on deposits in the branch.
- (ii) Nomination facility is available on the deposit accounts, articles in safe custody and safe deposit vaults.
- (iii) We exchange solid notes and mutilated notes.
- (iv) We accept/exchange coins of all denominations.
- (v) If a banknote tendered here is found to be counterfeit, we will issue an acknowledgement to the tender after stamping the note.
- (vi) Please refer to our cheque collection policy for the applicable timeframes for collection of local and outstation cheques.
- (vii) For satisfactory accounts, we offer immediate credit of outstation cheque up to (Not Applicable).

B. Service Charges:

Sr. No.	Type of Account	Minimum Balance Requirement	Charges for Non-Maintenance there of
1	Saving Account	1000	100.00 + GST
2	Basic Saving Bank Deposit Account	0	0.00

C. Grievance Redressal :

- (i) If you have any grievances/ complaints, please approach : Branch
- (ii) If your complaint is unresolved at the branch level, you may approach our Head Office at:
V.D. Nagar, College Road, Pali , Rajasthan.

D. Information Available in Booklet from

(Please approach MAY I HELP YOU' Counter)

- (i) All the items mentioned in (A) to (C) above
- (ii) The Citizen's Charter for Currency Exchange facilities.
- (iii) Time nemes for common transactions.
- (iv) Design and security features of all the bank notes.
- (v) Policy documents relating to Cheques Collection, Grievance Redressal Mechanism, Security repossession and Compensation
- (vi) The complete services charges, including services rendered free of charge.

Information to be provided outside the premises:

- (i) **Name of the Bank/ Branch:** The Pali Central Co-operative Bank Ltd. Pali
- (ii) **Weekly Holiday on:** 2nd and 4th Saturday and All Sunday
- (iii) **Weekly Branch Non- Banking Day:** 2nd and 4th Saturday and All Sunday
- (iv) **Branch working Hours:** 10.00 AM to 05.00 PM